## RESPONSE UNDER 37 C.F.R. § 1.116 EXPEDITED PROCEDURE REQUESTED EXAMINING GROUP 2161

DO NOT ENTER: /B.S./-(04/17/2009)

**PATENT** 

Customer No. 81,331

Attorney Docket No. 10761.1457-00000

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

For: SYNCHRONIZATION OF AGENT SKILL DATA	) )Mail Stop AF
Filed: July 15, 2003	) Confirmation No. 7149 )
Application No.: 10/619,917	) Examiner: Brett S. STACE
Christopher J. ALLEN et al.	) Group Art Unit: 2161
in re Application of:	) `

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Sir:

## **AMENDMENT AFTER FINAL**

In reply to the Final Office Action mailed January 28, 2009, the date for responding being April 28, 2009, and pursuant to 37 C.F.R. § 1.116, Applicants propose that this application be amended as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment section of this paper.